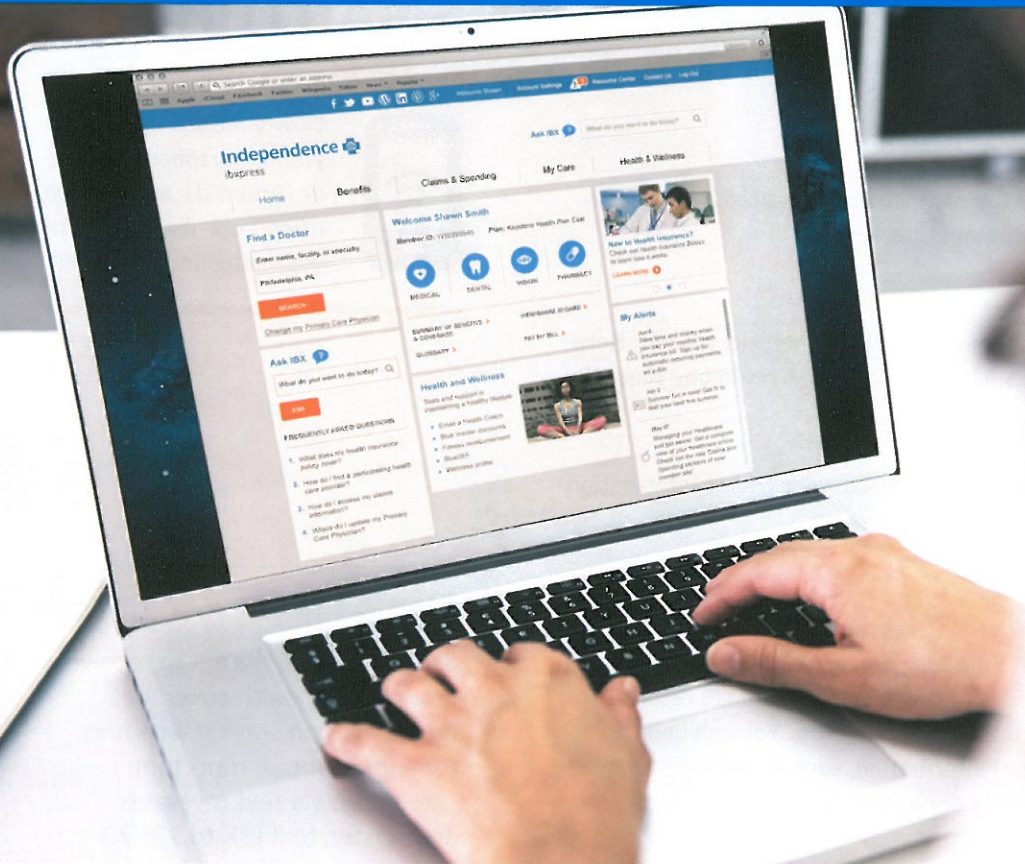


Unlock your health benefits with tools on ibxpress.com



Find a doctor or hospital, view claims and benefits, and help manage your health through your personalized health care destination.

With ibxpress.com, you have quick and secure access to information you need to make smarter health care decisions — anytime and anywhere. Easily navigate to tools that help you manage your benefits and take control of your health, and get the most from your health plan.

For example, you can monitor the status of your claims on the Claims & Spending tab, or review your coverage details in the Benefits area. Other features you'll enjoy include:

Find a Doctor

You can quickly search for medical, pharmacy, vision, and dental providers from one easy-to-use tool. Find a Doctor also features a new Google-like search bar that allows you to perform keyword searches.

On ibxpress.com you can also:

- Change your PCP
 - Learn about discounts and reimbursements
 - Pay your bill
 - Change contact information
 - Specify communication preferences
-

Ask IBX

There's a lot to explore, so if you need a little direction, our new virtual assistant will help you find what you need, and fast! Just start typing your question — like "How do I change my doctor?" — and Ask IBX will provide you with the answer, as well as suggested links for more information.

My Care

Manage your family's care by selecting My Care, which provides access to your doctor's information, referrals, and the Symptom Checker.

My Alerts

Keep tabs on recent activity on your account in your personal My Alerts area. Here you can also check on the status of referrals, claims, and reminders to pay your bill.

Account Settings

Expanded account settings enable you to manage access to your claims information and specify communication preferences.

Personal Health Record

Manage, track, and plan for future care with the Personal Health Record. This digital diary is automatically updated each time your provider submits a claim for things like office visits, surgeries, tests, immunizations, and certain lab results — like those cholesterol levels you have a hard time remembering. You can update your Personal Health Record with additional information, such as over-the-counter medications you take, and set up reminders for annual doctor's appointments and tests.

Wellness Profile

Get yourself on the road to good health — or make sure you stay on it — with the Wellness Profile. Complete yours to get an immediate assessment of your health and a personalized action plan.

Log on or register at ibxpress.com

Current users – Log on with your current username and password.

New users – Click *Register Now* and use the information on your member ID card to complete your registration.

Please have your member ID card ready when you text to sign up. Standard message and data rates may apply. Text STOP to stop and HELP for help. Terms and conditions available at myhelpsite.net/ibx. Notification messages within IBX Wire are sent via automated SMS. Enrollment in IBX Wire is not a requirement to purchase goods and services from Independence Blue Cross. Wire is a trademark of Relay Network, LLC.

MANAGE YOUR HEALTH WITH YOUR SMARTPHONE



Download the IBX app to your smartphone (Apple or Android) and log in using your ibxpress.com username and password.

Stay in the know

Sign up for IBX Wire™ to receive news about health coverage, helpful tips on staying well, and reminders about important screenings via text message. To register, text IBX to **73529**.

Independence

Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association.

17540 2015-2530 (07/15)

